# DIGITAL PROCUREMENT:

Innovative multi-platform networking system









## Project background



#### **Objectives**

Open Source architecture for a new generation of digital tools to facilitate digital transformation of the procurement function in the government and the public sector

....................................



#### Goals

Promote latest policy thinking and leading regulatory standards for public procurement to legislate for new technologies and fit the needs of digital economy



#### **Outcomes**

Planning-to-Payment networking multi-platform digital procurement system, built on:

-------

- Open Source
- Open Government Data Standard
- Open Contracting Data Standard (OCDS)

## What UNCITRAL (and EBRD) promote



**Value for money** 



**Efficiency** 



Competition



**Transparency** 



**Openness** 



**Procedural fairness** 

### What is UNCITRAL Procurement Standard?



#### What to procure

Clear definition of the subject of procurement and "lots" and demand aggregation strategies



#### **How to procure**

Standardized and business-friendly procurement methods, by default very transparent and open to competition



#### From who to procure

Requirements for qualification of suppliers, evaluation criteria and award methodologies defined before tender

## Leapfrog by legislating for new technologies



#### On the way to digital transformation

#### **Interaction:**

Active exchange of information. Online forms. Customised information on request. Some process integration

**Transaction:** 

Competitive online exchange of goods and services. Complete transaction online. Online productivity. Integrated process

#### **Transformation:**

Digital process. Use of automation and robotics. Change in business practice. New data-driven products and services. Innovation in market structure





#### **Publication:**

Uniform, transparent and accurate information on procurement opportunities

## EBRD's Brief for New Generation Digital Procurement

'Build a transparent digital buying process where users do not need complete knowledge of all public procurement rules. Make digital workflows based on UNCITRAL policy standards to guide buyers' decisions, so they do not have to worry about compliance. Achieve quick time to market, better buyer and seller user satisfaction and steep change in compliance and performance'



Based on global best practice in the 2011 UNCITRAL Model Law on Public Procurement



Compliant with the 2012 WTO GPA and the 2014 European Union Directives on Public Procurement



Designed to be interoperable with existing global IT resources and environment



Easily customizable to support procurement of different public and commercial buyers



Ready to be integrated into existing local IT environment and cooperate with other State eServices



Designed based on Advanced Open Contracting Data Standard (OCDS)

## Minimum Required Functionality



Aggregation of demand for centralized purchasing and disaggregation to lots for purchasing entities



Single-stage procurement methods



Multi-stage procurement methods



7

Different types of framework agreements



Different types of multi-criteria electronic reverse auctions



Requisition, ordering and electronic catalogues

## Creating a New Global Standard for Digital Government













## Open Source Architecture



Fully service-oriented architecture and component approach



Compliant with the 2012 WTO GPA and the 2014 European Union Directives on Public Procurement



Designed to be interoperable with existing global IT resources and environment



Easily customizable to support procurement of different public and commercial buyers

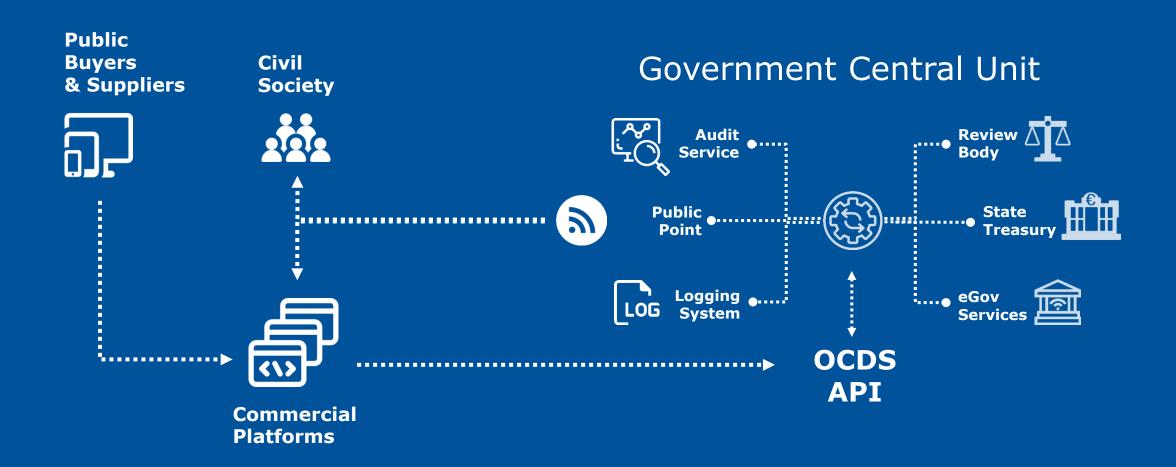


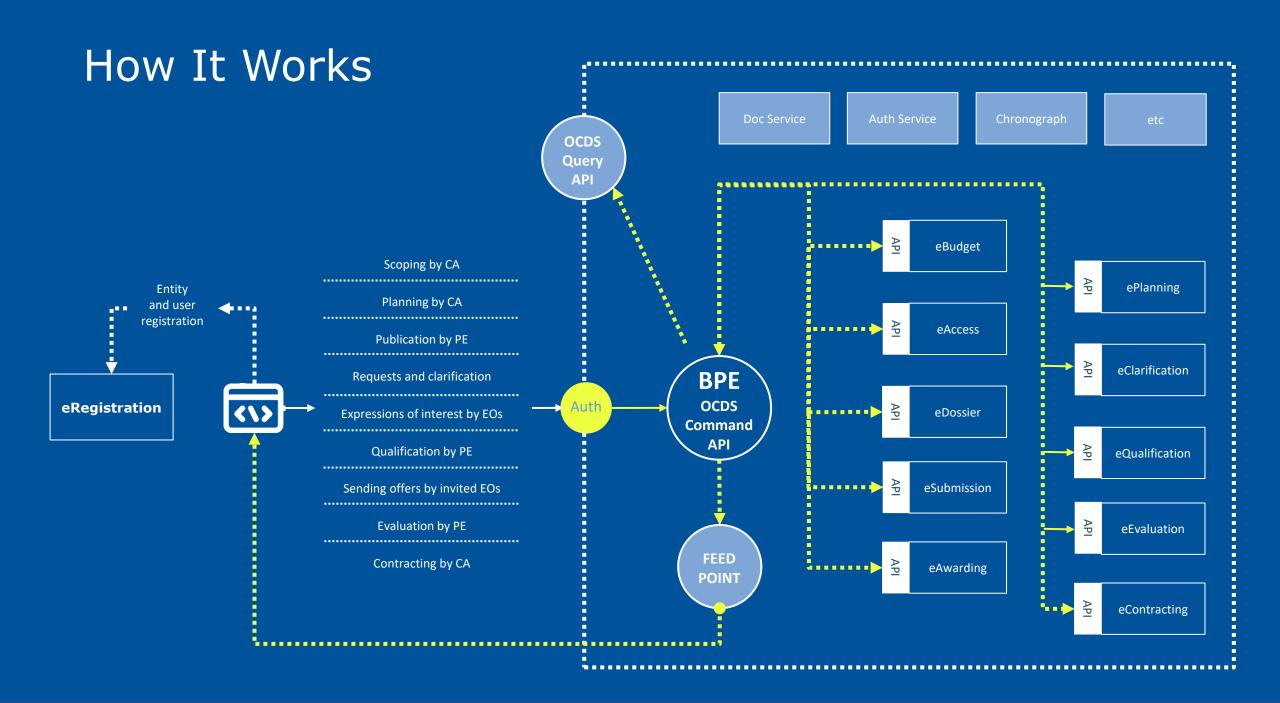
Ready to be integrated into existing local IT environment and cooperate with other State eServices



Designed based on Advanced Open Contracting Data Standard (OCDS)

## Collaborative Digital Public Service – e-Gov & Commercial Platforms





## Technology choice



**Cassandra**Primary DB



**JWT**Authentication



**Camunda**Process engine



**Kafka**Messaging



**Kotlin**Primary back-end



**Spring**Secondary back-end



### Main Benefits of the Networking Model



Collaborative Digital Public Service



Deeper and faster market penetration



Quality of service to endusers and competition



Attractive for start-ups



Shared cost and responsibility



## Main Benefits of the 'Open' Approach



#### **Open source**

Always available for audit, monitoring and scalability



#### **Clear process**

End-to-end digital cycle in controlled environment



#### **Real-time and public**

procedural fairness and best value for money for all



#### **Open data**

Public contract register with quality OCDS for reuse



#### **Networking model**

Service guaranteed by several NEPPs



...



### What is Available

## Scoping and budgeting

Buyer's profile linked with budgeting and tenders

.........

.........

Automated tracking of spending

Cash flow control

## **Procurement** planning

Project plan

Annual and Multiannual program plan

.....................

Aggregated plan

## Qualification and tendering

Structured criteria and conditions

Automated / semiautomated qualification

.........

......................

Open & Restricted, Framework agreements

## Awarding and contracting

Automated evaluation, scoring function

.........

.......................

Digital data-based online contract

Standardized conditions on different templates

## **Contract implementation**

.........

........................

Amendments and extensions

Contract administration

Links to invoicing and payment



Multi-criteria multiple-round electronic auction

## M-Tender



Check it out: www.mtender.gov.md

Learn more: youtu.be/CiUsNrO-V-k



Ministry of Finance of the Republic of Moldova is leading a transition to digital public procurement to ensure more transparent and efficient spending of the state budget of the Republic of Moldova. With MTender digital service, all public tenders are accessible online and every procurement decision transparently published online in real time, in the OCDS data-format.

## MTender - digital procurement system Republic of Moldova



#### **Aim**

New digital government service – MTender will support public procurement from planning the purchase to payment for public contracts: it will shorten time for tendering for public bodies and waiting time for payment for suppliers and contractors; Citizens can watch government procurement decisions and how taxpayers money are spent on public services; on account of online and easy to participate tenders, the new fully digital procurement service will offer better access to opportunities in public procurement for business community, in particular local small and medium-sized enterprises; For public bodies, new digital service will also bring improved planning of spending, quicker purchases and better-quality as a result of 'zero paper' electronic bidding procedures



#### **Technology**

MTender is a multi-platform networking digital procurement service, it comprise a government- operated Open Data central database unit and is networking with several commercial electronic platforms certified to support electronic tendering processes for public sector. From technological perspective MTender is: open source flexible architecture based on unified BPMN 2.0 Central Unit and Business Process Engine; disclosed processes and predictable steps via "executable" Open Contracting Data Standard (OCDS) inside; deep integration with local eGov environment: trusted authentication of CAs, initial verification of EOs. automated disclosure and initial verification of funding allocation, partially automated eligibility check and ranking according to requirements prescribed by ESPD, digital contract register and online registration of the contracts in State Treasury, disclosed contract implementation schedule both: execution/delivery and payment



#### Results

- Within 12 months, a pilot of MTender, implementing the GPA/EU public procurement policy standards reached 3500 public buyers (almost 95 percent of market) and about 4500 sellers (30 per cent increase in new suppliers brought to the market, and overall 30 percent of local SMEs)
- 50,000 electronic procedures was processed and 27,000 online contracts signed
- In addition to increased transparency and reduced transaction cost, the economy in state budget spending is estimated at 30 million euros.



#### Location

Republic of Moldova, Ministry of Finance



#### **Pilot Phase 2**

From October 2018



## Challenges



System infrastructure



Central Unit Operator



Commercial Platforms



eGov and digital registers



Change management



## In progress



'ALL-Digital'



Smart contracts



Digital payments



Predictive analytics



More Process Automation

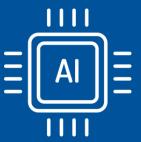


## Next steps...



Cross-border decentralized networking based on OCDS exchange

\*



Standardized and business-friendly procurement methods, by default very transparent and open to competition

.............



Requirements for qualification of suppliers, evaluation criteria and award methodologies defined before tender

..............

# For further enquiries please feel free to contact us

#### Eliza Niewiadomska

Senior Counsel European Bank for Reconstruction and Development Tel.: +44 2073387190 niewiade@ebrd.com

#### **Caroline Nicholas**

Senior Legal Officer
International Trade Law Division
UNCITRAL Secretariat
Tel.: +43 1260604063
caroline.nicholas@un.org

...........

#### **Paul Boroday**

Digital Transformation/
IT Business Consultant
EBRD UNCITRAL Initiative
Tel.: +380 632375014
paul@ppi-ebrd-uncitral.com

#### **Viktor Nestulia**

Senior Manager
Open Contracting
Partnership
Tel.: +380503091001
vnestulia@open-contracting.org

...........

https://github.com/EBRDDigitalTransformation/EBRD-Digital-Transformation/wiki/EBRD-UNCITRAL-Public-Procurement-Initiative